

Privacy Statement

Last updated: June 6, 2024

This privacy statement describes the personal data that we, Select Water Solutions, Inc. (“**SWS**”, “**we**”, “**us**”, or “**our**”) collect about you, why we collect it, how we use it, and when we disclose it with third parties or service providers. This privacy policy covers our website, customer portal, and any other future sites or offerings that we may develop (collectively, the “**Website**”).

Please note that we generally provide the Website for users who interact with us in a professional or business capacity, instead of their own personal use.

What personal data do we collect about you?

We may collect some or all of the below categories of personal data from you when you access the Website:

- Contact Information: Name, email address, postal address, and phone number.
- Payment and Transactional Information: This includes purchase details, payment method, and product information. We collect partial credit card (or other payment method) numbers in connection with your transactions. However, we work with third-party payment vendors that collect full payment card details in order to process your transactions.
- Website Activity: We collect information related to your access to and use of our Website, including the type of browser you use, access times, pages viewed, your IP address, and the page you viewed before and after visiting our Website. We may also collect this type of information in visual form when you visit our Website, including video snippets of your Website activity.
- Device Information: We collect information about the computer or mobile device you use to access our Website, including the hardware model, operating system and version, unique device identifiers, and mobile network information.
- Geolocation Information: We may collect the approximate location of your device from your IP address.
- Commercial Information: We collect information about your product and service preferences and interests.

- Social Media Information: Account name, profile bio, and other information that you make available on social media networks.
- Other information that you may provide to us or that we may infer based on the above.

How do we collect personal data?

We collect personal data directly from you in the below contexts. We also collect personal data from you using sources like advertising or marketing networks, data analytics providers, social networks, data brokers, and other service providers or third parties.

- If you fill out our contact us form or interact with us via social media;
- In connection with your purchases and transactions;
- If you contact us via e-mail, phone, or other communication channels, including through the use of online chat tools that we may make available; and
- We and our third-party vendors may use tracking tools like browser cookies, flash cookies, pixels, and web beacons to collect information from you.

How do we use your personal data?

We may use your personal data in the following ways:

- To provide, operate, maintain, protect, and improve our Website, including developing new products or services;
- To fulfill and notify you about your order, and to provide you with related customer service;
- To communicate with you, respond to your inquiries, and to send you information by email, postal mail, telephone, text message, notifications, or other means about our products, services, or promotions;
- To enhance and help us better understand and personalize your experience with our Website, as well as analyze your product needs and preferences;
- To protect us, our users, and the public, and comply with applicable law, regulation, or legal process (such as subpoenas and court orders), including fraud and risk detection purposes, fulfilling our reporting obligations, monitoring and enforcing compliance with our contracts, including our Terms of Use, and otherwise detect, prevent, or stop any

activity that may be illegal, unethical, or legally actionable; and

- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal data held by us about our customers is among the assets transferred.

How do we disclose your personal data?

We disclose your personal data to the following categories of third parties:

- Service providers: We engage vendors to perform certain functions on our behalf such as: payment processors, billing and collection providers, auditing and accounting firms, professional services consultants, providers of data hosting, storage, and analytics services, and IT and security vendors.
- Social media sites: Where you choose to interact with us through social media, your interaction with these programs typically allows the social media company to collect some information about you through cookies and other online tracking mechanisms.
- Advertising providers: We work with companies that assist us in advertising our Website. These companies may use tracking technologies on our Website to collect or receive information over time and across different sites or platforms, including this Website, and use that information to deliver targeted advertisements to you.
- Corporate affiliates: We share personal data with our subsidiaries and others in our corporate family.
- Business partners: We may work with other companies to provide you with certain product or service offerings.
- Law enforcement, government agencies, or parties in a legal proceeding: We may share personal data with these entities to comply with the law or assist law enforcement. We may also provide your personal data to third parties in the context of a subpoena or similar legal process.
- Third parties in the context of a merger or similar business transaction.

How do we use cookies and other tracking technologies?

We and our third-party vendors use cookies, pixel tags, and other tracking technologies on the Website in a variety of ways to enhance or personalize your online experience, including for purposes of targeted advertising. These tracking technologies help us better understand your needs and preferences and provide us with details about how you interact with our emails, advertisements, and Website, including pages you visit and content that you view. These tracking

technologies gather information about you over time and across different sites and platforms, and some of this information may be considered personal data as identified above.

Our Website does not currently recognize “Do Not Track” signals. However, you may still have choices to manage third-party cookies, such as setting your browser to not to accept cookies or to notify you when you are sent a cookie. Please note that if you do not accept cookies, some parts of our Website may not function properly.

Third-Party Links

Third-party links on the Website may direct you to third-party sites that are not affiliated with us, including social media sites. We are not responsible for the content or accuracy of third-party sites, or for any other materials, products, or services of third parties. We encourage you to review the third party’s policies and practices before engaging with their sites.

How do you protect my personal data?

We use reasonable physical, technical, and administrative safeguards to protect your personal data, including working with third-party payment processors. However, we cannot guarantee the security of the Website, nor other systems, servers, devices, or databases that we operate or that are operated on our behalf, so please be aware that no means of transmitting data over the internet is 100% secure. Please take steps to protect your own personal data, such as by selecting a unique and complex password for your account.

Do we collect children’s information?

We do not knowingly request personal data from anyone under the age of 18. Our Website is not targeted to or intended for use by individuals under the age of 18. If we learn that we have received personal data from a child under the age of 18 without appropriate parental consent, we will delete that information from our database.

How long do we keep your personal data?

We retain personal data for as long as reasonably necessary, considering the purposes for which it was collected, and in accordance with legal requirements and allowances.

What choices do I have about my personal data?

You can review and change certain personal data related to your use of the Website (such as your name and contact information) by signing into your account or by contacting us as described in the section entitled, “Contacting SWS” below.

If you prefer not to receive promotional communications from us, such as information about special offers, you can let us know by contacting our customer service as described in the section entitled, “Contacting SWS” below. You may also follow the instructions included with the message, such as by following unsubscribe or opt-out links. Please note that we will continue to send you non-promotional communications, such as transactional messages associated with your orders, your use of the Website, or other legally required notices.

Your Nevada Rights

2019 Nev. L. 211 permits Nevada residents to request that we not sell their personal data. We do not sell personal data as defined by Nevada law, but if you are a resident of Nevada and would like to request that we not sell your information in the future, please contact us following the instructions below.

Your Privacy Rights Under California’s Shine the Light Law

Under California’s Shine the Light Law, California residents may request information from us regarding how we may share personal data with third parties for their direct marketing purposes by contacting us as explained in “Contacting SWS” section below. California residents may also receive the following information in relation to this request: (i) the categories of personal information we disclosed to third parties for their direct marketing purposes during the preceding calendar year; (ii) the names and addresses of the third parties that received the information; and (iii) if the nature of the third party’s business cannot be determined from their name, examples of the products or services marketed.

Updates to this Privacy Statement

We may update this Privacy Statement from time to time and notify you in accordance with law, which may include email or other notice posted to the Website. Any changes to this Privacy Statement will become effective when we notify you of the changes. Your use of the Website following any such updates will constitute your acceptance of such updates.

Contacting SWS

For questions about our privacy statement, to make choices about receiving promotional communications, to request to exercise a right under applicable data privacy laws, or to update your personal data, you can contact us by email, at CompletionCustomerService@selectchemistry.com, or by writing us at:

Select Water Solutions, Inc.

1233 West Loop South, Suite 1400

Houston, Texas 77027

Attention: Completion Customer Service